



**DUONG VAN THAI
CHAIRMAN OF BAC GIANG
PROVINCIAL PEOPLE'S COMMITTEE**

Bac Giang, 15 July 2020

Dear Business Community and Investors,

Over the past few years, Bac Giang Province has seen rapid, comprehensive and synchronous development in the economic, cultural and social sectors, security, national defense and foreign affairs. Particularly, its gross regional domestic product (GRDP) and investment attraction have achieved great progresses thus being ranked among top provinces and cities nationwide. There are also positive changes in urban and rural areas with stable political security and social order while people's living standard has been continuously improved.

Such positive results have been achieved by solidarity, strong determination and efforts of the Party Committee, competent authorities and people within the province; the companion and effort of businesses and investors here. On behalf of Bac Giang Provincial Party Committee, Bac Giang Province People's Council and Bac Giang Provincial People's Committee, I would like to express my sincere gratitude to the business community and investors who have unceasingly proactively overcome difficulties and striven for success in production and business activities contributing to the overall development of the province over the past period.

With the strong determination to build a transparent investment and business environment creating more opportunities and bringing satisfaction to domestic and foreign businesses and investors who seek to invest in this region, Bac Giang province is focusing on performing comprehensive solutions to improve investment and business environment and enhance the Provincial Competitiveness Index (PCI). We understand that timely resolution and removal of challenges faced by businesses and investors, as well as overcoming state management's limitations is one of the most important tasks in the coming time.

In order to grasp and respond to businesses and investors' feedbacks regarding difficulties as well as bureaucratic and unpleasant behaviors from competent authorities/ agencies, individuals and civil servants, Chairman of Bac Giang Provincial People's Committee has set up a Task Force to assist the Chairman in receiving and handling all related information. We kindly request businesses and investors to send their feedbacks to the Chairman of the People's Committee (via the Task Force) or via one of the following addresses **(1) BacGiangTCT app (available on Google Play and App Store); (2) Zalo 0848000000; (3) Hotline 19006118** or fill in surveys sent by the Task Force.

Bac Giang Province stands highly committed to receive and respond to all feedbacks and suggestions from businesses and investors in a serious and timely manner, while ensuring information security in compliance with regulations.

I am looking forward to receiving supports from the business community and investors for the development of the businesses in particular and of Bac Giang Province in general.

Sincerely,

CHAIRMAN

(signed)

Duong Van Thai